

Privacy Policy Revised: 11/11/05

Tri-Optic, a division of EDPH, LLC is committed to the privacy of our customers. The following statement sets forth our information gathering and dissemination practices for the TriOptic.com website. This statement does not apply to other web sites, or to companies and persons that are not controlled or managed by Tri-Optic.

## What personally identifiable information is collected on TriOptic.com?

Tri-Optic collects information in several ways. Personally identifiable information collected on Tri-Optic.com may include name, company, e-mail address, street address, ZIP Code and phone numbers. Some personal information may be gathered through server log files, cookies and page requests.

Tri-Optic.com may note and save information relating to use of the website, such as time of day, browser type, browser language, and IP address, with each query. This information may be used to verify our records and to provide more relevant services to users.

#### How is personally identifiable information used?

Personally identifiable information of individual users will not be sold or otherwise transferred to third parties that are not related to or affiliated with Tri-Optic without the approval of the user, except as provided below. Information may be shared with companies that are related to or affiliated with Tri-Optic. Information may be used for marketing and promotional purposes as well as account and website management.

Tri-Optic may also use the information to contact a user regarding account status, changes to this policy, the terms of use, license agreements and other matters relevant to the use of the website, services or software provided through the website, and/or the information collected.

#### Legal disclaimer

While Tri-Optic makes reasonable efforts to preserve user privacy, we may disclose personal information when required by law or we have a reasonable belief that such action is necessary to comply with court orders, subpoenas or legal process. We may disclose or share personal information if it is reasonably necessary for Tri-Optic to protect its legal rights or defend legal claims, or if we reasonably believe that disclosure or sharing or such personal information is necessary in order to investigate, prevent or

take action regarding illegal activities, breach of our terms of use or of license agreements.

This statement and the policies outlined here are not intended to and do not create any contractual or other legal rights in or on behalf of any party. This statement applies only to Tri-Optic.com. Users should check the applicable privacy policies for any linked or other websites.

### Request to remove or modify personal information

Upon request, Tri-Optic.com will take reasonable efforts to delete or correct a user's personal information from its database. It may be impossible to delete a user's entry without retaining some residual information because of backups and records of deletions. Also, upon request, Tri-Optic will provide to a user a copy of that user's personal information that was collected though the Tri-Optic.com website. To request such action, send an email to: support@tri-optic.com and please make the topic "Account Update".

#### Effective date

This privacy policy is effective as of January 15th, 2004. Tri-Optic reserves the right to change this policy at any time.

# Consent and changes to policy

By using the Tri-Optic.com website, you consent to the collection and use of your information as we have outlined in this policy. Tri-Optic may change this privacy policy from time to time. When we do, we will post the revised policy on the website. Please check this page periodically for changes.