



Tri-Optic Terms and Conditions

7/11/07

Pricing and Terms

All orders are subject to acceptance by Tri-Optic at its offices in Broomfield, Colorado, USA. Orders will be accepted at prices in effect at the time the order is received. Tri-Optic reserves the right to make changes in pricing without notice. However, Tri-Optic will make an effort to advise its customers of changes in prices prior to the effective date of change.

Tri-Optic's terms are net 30 days from date of invoice; no cash discounts are allowed. Unpaid invoices accrue a finance charge of 1 1/2% per month (18% per annum) if payment is more than 10 days past due. If any legal action is necessary for collection, court costs and reasonable attorney fees will be included in Tri-Optic's claim for damages.

Order Expedite Fees

Same Day = \$60
Second Day = \$30
Third Day = \$15

Product Changes/Price Changes

Tri-Optic reserves the right to make design changes in its product offering at any time or to terminate the manufacture of any particular product, without notice. However, Tri-Optic will make an effort to give at least 30 days notice prior to change or discontinuance of product(s).

Returns

No product may be returned to Tri-Optic. No exception.

Tri-Optic Proprietary Rights

Tri-Optic products are manufactured, sold and used under various US and foreign patents, issued and pending. Tri-Optic owns substantial proprietary rights regarding the process and manufacture of its products. Tri-Optic grants no license under any of its rights by reason of any sale of its products, except the right to resell and use the products delivered to Dealers/End Users.

Data Manipulation of Sequences

For jobs other than appearing in straight numeric sequence. Excel format spreadsheet form is acceptable using column A only. Jobs requiring data manipulation to clean up a data file can be performed by Tri-Optic for \$55.00 per hour and by prior approval only. Jobs will be evaluated individually by Tri-Optic and a price estimate will be quoted and confirmed by the customer prior to manipulation.

Label Information

Once an order is entered into our web tool and moves into the production status that particular order is not changeable or cancelable. All Tri-Optic label projects are custom and unique to a specific user, they are not returnable.

- Cut-off time for all same day orders Monday thru Friday is 1:00 p.m. MST.
- Standard orders received after 1:00 p.m. MST will be assigned regular lead time.